

MEMORANDUM

TO: MAYOR AND CITY COUNCIL

FROM: Tom Bergeson, Director of Public Works

SUBJECT: Riverside Terrace Utility Bill Credit

DATE: September 17, 2013

BACKGROUND

After receiving their high bill for January 2013, they began to look for leaks. With the winter weather conditions they felt it was necessary to hire a leak detector. When the leak detector located the leaks and the weather permit, they were able to get the leaks repaired the later part of April. In May their bill went back to normal.

After comparing their request with our crediting procedure, we came up with a total credit of \$6,359.96. This was taken to the Public Works Commission and they recommend crediting Riverside Terrace for the leak that didn't enter the sewer system per the City policy which means this is the last credit they can request for five years. The owners agree to the amount of the credit and to abide by the terms of the City policy.

REQUESTED COUNCIL ACTION

Motion to credit a portion of the sewer bill from January – April 2013.