TO: Mayor and City Council

FROM: City Administrator Ron Johnson

SUBJECT: Credit for Water/Sewer Usage- Winter 2013-2014

DATE: May 15, 2014

BACKGROUND
The extreme cold winter caused several water service lines to freeze and resulted in many customers running water continuously to avoid service line freeze ups. Staff was directed to complete a cost analysis of the excess water usage (and resulting sewer charges) from the winter's customer billings and provide a recommendation on potential credits for said usage. Staff determined that the increased cost to our customers for the excess winter usage was as follows: Water- $10,994.98; Sanitary Sewer- $24,156.32.

STAFF RECOMMENDATION
Staff recommends that a full credit be given for the excess usage. This recommendation was given to the Public Works Commission on May 13 who agreed and recommends Council approval. The Commission noted that this recommendation is not intended to set precedent, and asked staff to work on a policy to address this situation in future years including a public notification plan to minimize frozen lines once it appears that frozen lines could again be an issue.

REQUESTED COUNCIL ACTION
Motion to direct staff to apply full credit to customers for excess water usage (and resulting sewer charges) during the months of February, March and April 2014 necessary to keep service lines from freezing as a result of the extremely cold winter, and direct staff to work on a policy to address this situation in future years.

Attachment(s): List of excess usage

Account #	Freeze-up	Feb Usage over Avg	Mar Usage over Avg	Apr Usage over Avg	Water	Sewer
0507-00	X	0	3800	1600	$ 185.76	$ 461.84
0289-00	X	0	1000	700	$ 52.56	$ 146.97
1415-00		0	100	100	$ 4.62	$ -
0667-00	X	0	5400	3900	$ 330.48	$ 791.43
0012-00		0	0	4600	$ 247.94	$ 391.46
1147-00	X	1300	6000	3900	$ 378.63	$ 879.98
1348-00	X	0	5700	4300	$ 354.59	$ 870.32
0631-00	X	0	1700	500	$ 69.42	$ 172.50
0160-00	X	1000	3700	2100	$ 193.50	$ 524.44
0343-00	X	1700	3900	2300	$ 280.08	$ 672.29
0794-00		0	0	100	$ 2.88	$ -
1432-00		0	0	0	$ -	$ -
0238-00	X	0	5400	3500	$ 313.20	$ 776.71
1325-00	X	0	2600	500	$ 105.84	$ 263.81
0056-00		0	0	0	$ -	$ -
1160-00	X	400	100	0	$ 13.26	$ 26.68
0108-00		0	0	100	$ 2.88	$ -
1435-00		0	0	0	$ -	$ -
0234-00		2200	1300	400	$ 123.40	$ 376.24
0301-00		0	0	0	$ -	$ -
1328-00		700	700	300	$ 40.41	$ 90.43
0609-00		800	200	200	$ 34.56	$ 106.72
1252-00	X	800	600	200	$ 45.09	$ 104.42
0393-00		100	0	0	$ 2.88	$ 18.17
0757-00		100	200	0	$ 8.64	$ 25.53
0153-00		0	0	0	$ -	$ -
0673-00		100	0	0	$ 2.88	$ 18.17
0307-00		700	500	200	$ 32.34	$ 48.94
0344-00		0	100	100	$ 5.76	$ -
0052-00	X	4900	10600	4000	$ 780.70	$ 1,688.43
1178-00		0	0	0	$ -	$ -
1115-00	X	0	0	0	$ -	$ -
1489-00	X	0	6200	1100	$ 263.11	$ 623.53
0401-00		0	0	0	$ -	$ -
0695-00	X	800	2800	800	$ 141.57	$ 352.36
0734-00	X	700	1100	400	$ 69.12	$ 225.86
0599-00	X	0	0	0	$ -	$ -
1543-00		0	1000	1400	$ 72.60	$ 172.50
0733-00	X	200	300	200	$ 20.16	$ 88.55
0524-00		400	300	0	$ 16.17	$ 57.45
0129-00	X	0	200	0	$ 5.76	$ 17.02
0634-00		0	0	0	$ -	$ -
0719-00		300	400	200	$ 24.21	$ 44.85
1256-00	X	1000	4000	1200	$ 206.37	$ 505.54
1289-00	X	0	0	0	$ -	$ -
0333-00	X	0	0	0	$ -	$ -

Account #	Freeze-up	Feb Usage over Avg	Mar Usage over Avg	Apr Usage over Avg	Water		Sewer	
0102-00	X	0	2500	2000	$	121.62	$	329.77
0595-00		600	1400	300	$	57.12	$	117.02
1633-00		0	0	0	$	-	$	-
0109-00		0	1200	1200	$	84.96	$	204.24
0824-00	X	0	0	0	$	-	$	-
1344-00		0	0	0	$	-	$	-
0241-00		0	0	0	$	-	$	-
1309-00		0	0	0	$	-	$	-
0853-00		2000	2800	1300	$	206.64	$	522.56
1629-00		0	100	200	$	8.64	$	18.17
1013-00		0	0	100	$	2.88	$	8.51
0603-00		100	100	0	$	5.76	$	17.02
1264-00	X	100	0	0	$	2.88	$	8.51
1366-00	X	0	2800	700	$	118.80	$	317.17
1515-00		0	0	200	$	4.62	$	17.02
0345-00	X	0	0	0	$	-	$	-
0446-00		0	1400	0	$	42.21	$	94.76
0464-00		0	0	0	$	-	$	-
0173-00	X	0	0	300	$	8.07	$	18.17
0715-00		500	0	0	$	16.56	$	42.55
0258-00		0	400	0	$	10.95	$	26.68
1261-00	X	0	1700	200	$	63.36	$	181.01
0019-00		0	0	0	$	-	$	-
0195-00	X	2600	3900	2600	$	321.12	$	774.41
0146-00	X	0	0	0	$	-	$	-
0328-00	X	0	0	0	$	-	$	-
0596-00	X	0	0	0	$	-	$	-
0277-00		800	0	0	$	24.48	$	69.23
0079-00		2900	3200	1400	$	224.82	$	638.25
0615-00		0	700	0	$	23.76	$	59.57
0876-00	X	0	100	100	$	5.76	$	36.34
0501-00	X	400	700	200	$	38.16	$	114.08
0291-00	X	2600	4300	3300	$	350.37	$	845.94
0490-00	X	1500	500	0	$	66.24	$	170.20
0793-00	X	2000	2600	300	$	167.04	$	445.97
1565-00		0	300	0	$	8.64	$	35.19
0496-00		0	200	200	$	11.52	$	36.34
1169-00		200	3200	900	$	144.72	$	369.38
0777-00		0	0	0	$	-	$	-
0814-00		0	0	0	$	-	$	-
0563-00		0	0	0	$	-	$	-
1431-00	X	0	0	0	$	-	$	-
1407-00	X	0	0	0	$	-	$	-
0026-00		300	200	100	$	17.28	$	51.06
0084-00	X	0	0	0	$	-	$	-
0047-00	X	3200	3400	2700	$	268.38	$	737.19

Account #	Freeze-up	Feb Usage over Avg	Mar Usage over Avg	Apr Usage over Avg	Water	Sewer
0225-00	X	700	2200	1200	$ 122.85	$ 348.91
0318-00	X	1800	6100	2300	$ 350.08	$ 820.41
0610-00	X	0	0	0	$ -	$ -
1066-00	X	0	1700	600	$ 81.36	$ 195.73
0152-00		0	0	0	$ -	$ -
0702-00	X	0	0	0	$ -	$ -
1135-00		0	200	200	$ 11.52	$ 53.36
0669-00	X	0	0	0	$ -	$ -
0438-00		0	0	0	$ -	$ -
0726-00		0	0	0	$ -	$ -
0573-00	X	0	2800	1000	$ 123.00	$ 291.64
0036-00	X	0	0	800	$ 25.20	$ 77.74
0383-00		0	0	0	$ -	$ -
0365-00		0	0	400	$ 13.68	$ 34.04
0261-00		0	0	0	$ -	$ -
1605-00		0	600	200	$ 23.04	$ 70.38
0579-00		10000	10000	10000	$ 1,617.00	$ 2,553.00
0544-00		0	200	200	$ 11.52	$ 34.04
0800-00		0	0	0	$ -	$ -
1258-00		0	0	0	$ -	$ -
0493-00		0	0	0	$ -	$ -
1034-00		0	0	0	$ -	$ -
0684-00		0	0	0	$ -	$ -
0163-00		0	200	0	$ 5.19	$ -
1508-00		21700	10200	0	$ 1,719.41	$ 2,714.69
0637-00	X	0	0	0	$ -	$ -
1526-00		0	0	0	$ -	$ -
0748-00		0	0	0	$ -	$ -
0292-00		0	500	600	$ 32.40	$ 112.93
	Totals	72200	142300	74700	$ 10,994.98	$ 24,156.32
		289,200 cf used over Avg				