

TO: Mayor Robinson and City Council

FROM: Tom Bergeson, Public Works Director

SUBJECT: NLC Service Line Warranty Program

DATE: November 7, 2017

BACKGROUND

The NLC Representative was at a prior PW Committee Meeting where he explained the program that they offer. There are several options available if homeowners choose to cover their water service, sewer service and indoor plumbing with a warranty. NLC would do all the promotion, billing and reimbursement for this program. This insurance is elective for the customers and would cover each portion selected for up to \$8,000 per year. It would cover sewer service backups, service line breaks, water and sewer freeze ups as well as other issues. The cost is \$7.75 month for the sewer lateral and \$6.75 month for the water service, and \$9.99 month for interior plumbing.

STAFF RECOMMENDATION

This was discussed at the Public Works Commission Meeting and the request was made by the Commission to bring it to Council for approval/denial of this service.

REQUESTED COUNCIL ACTION

Mr. Deryck Freudeman will be at the November 7, 2017 council meeting to answer any questions on behalf of NLC and you can base your decision to move forward or not on the presentation.