

MEMO

TO: Mayor and City Council

FROM: Mike Althoff, Public Works Director

SUBJECT: Allied Valve Sewer Credit

DATE: February 19, 2019

BACKGROUND

Allied Valve contacted our office after receiving their December 2018 service bill; the sewer charges were in excess of \$900. They had accidentally left on a valve but all of that water was discharged outside. We sent staff out to look and he confirmed the water did not enter the sewer system as they had pooling water (ice) outside.

After following our crediting procedure, we came up with a total credit of \$692.78. This was reviewed by the Public Works Commission and they recommend crediting for the sewer that didn't enter the sewer system, per city policy.

REQUESTED COUNCIL ACTION

Motion to approve the sewer credit of \$692.78 for Allied Valve.