

# MEMO

**TO: Mayor and City Council**

**FROM: Mike Althoff, Public Works Director**

**SUBJECT: River Edge Properties Sewer Credit**

**DATE: April 16, 2019**

## **BACKGROUND**

River Edge Properties contacted our office after receiving their December 2018 service bill; the sewer charges were \$3,184.72. A pipe had burst inside the building and caused pretty significant flooding in the building and some of that water had pooled outside. We sent staff out to look and it was confirmed that some of the water did not enter the sewer system as they had pooling water (ice) outside.

Our crediting procedure states that only the water that doesn't enter the sewer system can be adjusted, we have no way of knowing how much went down the drain and how much pooled outside. This was reviewed by the Public Works Commission and they recommend crediting for 50% of the sewer.

## **REQUESTED COUNCIL ACTION**

Motion to approve the sewer credit of \$1,592.36 for River Edge Properties.