TO: MAYOR AND CITY COUNCIL

FROM: LANELL ENDRES, FINANCE DIRECTOR/ASST CITY ADMIN

SUBJECT: DATA PRACTICE POLICIES

**MEETING DATE:** MAY 7, 2019

#### **BACKGROUND**

The City is required to have written policies on access to data by the public and by the subject of the data. These are required under State Statutes 13.025 and 13.03. Draft policies are attached for your consideration. They have been reviewed by our city attorney and the city administrator.

#### **STAFF RECOMMENDATION**

Staff recommends that the City Council adopt the Data Practices Policy for the Public and the Data Practices Policy: Requests for Data About You and Your Rights as a Data Subject as presented.

#### REQUESTED COUNCIL ACTION

Staff respectfully requests a motion to adopt the Data Practices Policy for the Public and the Data Practices Policy: Requests for Data About You and Your Rights as a Data Subject as presented.

Attached:

Data Practices Policy for the Public

Data Practices Policy: Requests for Data About You and Your Rights as a Data Subject



## **Data Practices Policy for the Public**

Minnesota Statutes, sections 13.025 and 13.03 require this policy.

## Your Right to See Public Data

The Government Data Practices Act (Minnesota Statutes, Chapter 13) presumes that all government data are public unless a state or federal law says the data are not public. Government data means all recorded information a government entity has, including paper, email, flash drives, CDs, DVDs, photographs, etc.

The law also says that the City of Cannon Falls ("City") must keep all government data in a way that makes it easy for you to access public data. You have the right to look at (inspect), free of charge, all public data that we keep. You also have the right to get copies of public data. The Data Practices Act allows us to charge for copies. You have the right to look at data, free of charge, before deciding to request copies.

## **How to Request Public Data**

You can ask to look at (inspect) data at our office, or ask for copies of public data that we keep. Data requests must be in writing, and must be delivered, mailed or emailed to City's Data Practices Compliance Official ("DPCO") or another appropriate designee listed in the Data Practices Contacts on page 3. If you have any questions about making a data request, contact our DPCO.

We recommend using the sample **Data Request Form – Members of the Public** on page 5. If you do not use the data request form, your request should:

- Say that you are making a request for public data under the Government Data Practices Act (Minnesota Statutes, Chapter 13).
- Include whether you would like to inspect the data, have copies of the data, or both.
  - $\square$  Provide a clear description of the data you would like to inspect or have copied.

You are not required to identify yourself or explain the reason for your data request. However, you may need to provide us with some personal information for practical reasons (for example: if you want us to mail copies to you, you need to provide us with an address or P.O Box). If we do not understand your request and have no way to contact you, we cannot respond to your request.

## **How We Will Respond to Your Data Request**

Upon receiving your request, we will review it.

- We may ask you to clarify what data you are requesting.
- If we do not have the data, we will tell you as soon as reasonably possible.
- If we have the data, but we are not allowed to give it to you, we will tell you as soon as reasonably possible and identify the law that prevents us from providing the data.
- If we have the data, and the data are public, we will respond to your request appropriately and promptly, within a reasonable amount of time by doing one of the following:
  - Arrange a date, time, and place for you to inspect the data at our offices; or
  - Tell you the amount you owe for copy costs, and then provide you with copies of the data as soon as reasonably possible after you pay them. You may choose to pick up your copies, or we will mail or email them to you. We will provide electronic copies (such as email or CD-ROM) upon request, if we keep the data in that format and we can reasonably make a copy.
  - Response time may be impacted by the size and/or complexity of your request, and also by the number of requests you make in a given period of time.
- If you do not arrange to inspect the data or pay for the copies within 15 business days after we tell you
  the data are ready, we will conclude that you no longer want the data and will consider your request
  closed.

If you do not understand some of the data (technical terminology, abbreviations, or acronyms), please tell the person who provided the data to you. We will give you an explanation if you ask.

The Data Practices Act does not require us to create or collect new data in response to a data request, or to provide data in a specific form or arrangement if we do not keep the data in that form or arrangement. For example, if the data you request are on paper only, we are not required to create electronic documents to respond to your request. If we agree to create data in response to your request, we will work with you on the details of your request, including cost and response time.

We are also not required to respond to questions that are not about your data requests, or requests for government data.

## **Requests for Summary Data**

Summary data are statistical records or reports created by removing identifying information about individuals from entirely private or confidential data. We will create summary data if you request it in writing and pre-pay for the cost of creating the data.

You may use the data request form on page 8 to request summary data. We will respond to your request within ten business days with the data or details of when the data will be ready and how much we will charge you.

## **Data Practices Contacts – City of Cannon Falls**

#### **Responsible Authority**

City Administrator David Maroney City Hall 918 River Road Cannon Falls, MN 55009 (507) 263-9300 Office (507)263-5843 FAX dmaroney@cannonfallsmn.gov

#### **Data Practices Compliance Official and General Admin Data Practices Designee**

City Administrator David Maroney
City Hall
918 River Road
Cannon Falls, MN 55009
(507) 263-9300 Office
(507-263-5843 FAX
dmaroney@cannonfallsmn.gov

#### **Data Practices Designees**

Finance Director/Assistant City Administrator Lanell Endres
City Hall
918 River Road
Cannon Falls, MN 55009
(507) 263-9300 Office
(507) 263-5843 FAX
<a href="mailto:lendres@cannonfallsmn.gov">lendres@cannonfallsmn.gov</a>

## **Copy Costs – When You Request Public Data**

We charge for copies of government data. Minnesota Statutes, section 13.03, subdivision 3(c) allows us to charge for copies. Copy costs must be paid in full before City will provide the requested copies.

#### For 100 or fewer paper copies – 25 cents per page

100 or fewer pages of black and white, letter or legal size paper copies cost 25¢ for a one-sided copy, or 50¢ for a two-sided copy.

#### Most other types of copies - actual cost

The charge for most other types of copies, when a charge is not set by statute or rule, is the actual cost of searching for and retrieving the data, and making the copies or electronically sending the data.

In determining the actual cost of making copies, we include employee time, the cost of the materials onto which we are copying the data (paper, CD, DVD, etc.), and mailing costs (if any). If your request is for copies of data that we cannot copy ourselves, such as photographs, we will charge you the actual cost we must pay an outside vendor for the copies.

If, based on your request, we find it necessary for a higher-paid employee to search for and retrieve the data, we will calculate search and retrieval charges at the higher salary/wage.

If possible, and upon request, we will provide you with an estimation of the total cost of supplying copies.



## Data Request Form – Requesting Public Data Request date:

## The data I am requesting:

Describe the data you are requesting as specifically as possible.

I am requesting access to data in the following way:
□ Inspection
☐ Copies
☐ Both inspection and copies
Note: Inspection is free but we will charge for copies.
Contact information (optional)*
Contact information (optional)* Name:
, ,
Name:

#### We will respond to your request as soon as reasonably possible.

<sup>\*</sup> You do not have to provide any contact information. However, if you want us to mail/email you copies of data, we will need some type of contact information. We also need contact information if we do not understand your request. We will not work on your request until we can clarify it with you.



## **Data Practices Policy:**

# Requests for Data About You and Your Rights as a Data Subject

## What is a "Data Subject"?

When government has information recorded in any form (paper, harddrive, voicemail, video, email, etc.), that information is called "government data" under the Government Data Practices Act (Minnesota Statutes, Chapter 13). When we can identify you in government data, you are the "data subject" of that data. The Data Practices Act gives you, as a data subject, certain rights. This policy explains your rights as a data subject, and tells you how to request data about you, your minor child, or someone for whom you are the legal guardian.

#### **Data About You**

The City must keep all government data in a way that makes it easy for you to access data about you. Also, we can collect and keep only those data about you that we need for administering and managing programs that are permitted by law.

Government data about an individual have one of three "classifications." These classifications determine who is legally allowed to see the data. Data about you are classified by state law as public, private, or confidential. Here are some examples:

#### **Public Data**

The Data Practices Act presumes that all government data are public unless a state or federal law says that the data are not public. We must give public data to anyone who asks. It does not matter who is asking for the data or why the person wants the data. The following is an example of public data about you that we might have: Your name on an application for a license from the city.

#### Private data

We cannot give private data to the general public. We can share your private data with you, with someone who has your permission, with our government entity staff whose job requires or permits them to see the data, and with others as permitted by law or court order. The following is an example of private data about you that we might have: Your Social Security number.

#### **Confidential Data**

Confidential data have the most protection. Neither the public nor you can access confidential data even when the confidential data are about you. We can share confidential data about you with our government entity staff who have a work assignment to see the data, and to others as permitted by law or court order. The following is an example of confidential data about you: Your identity as a mandated reporter of child abuse or neglect.

#### **Your Rights Under the Government Data Practices Act**

As a data subject, you have the following rights.

#### **Access to Your Data**

You have the right to look at (inspect), free of charge, public and private data that we keep about you. You also have the right to get copies of public and private data about you. The Data Practices Act allows us to charge for copies. You have the right to look at data, free of charge, before deciding to request copies.

Also, if you ask, we will tell you whether we keep data about you and whether the data are public, private, or confidential.

As a parent, you have the right to look at and get copies of public and private data about your minor children (under the age of 18). As a legally appointed guardian, you have the right to look at and get copies of public and private data about an individual for whom you are appointed guardian.

Minors have the right to ask us not to give data about them to their parent or guardian. If you are a minor, we will tell you that you have this right. We will ask you to put your request in writing and to include the reasons that we should deny your parents access to the data. We will make the final decision about your request based on your best interests.

#### When We Collect Data From You

When we ask you to provide data about yourself that are not public, we must give you a notice called a Tennessen warning. The notice controls what we do with the data that we collect from you. Usually, we can use and release the data only in the ways described in the notice.

We will ask for your written permission if we need to use or release private data about you in a different way, or if you ask us to release the data to another person. This permission is called informed consent.

#### **Protecting Your Data**

The Data Practices Act requires us to protect your data. We have established appropriate safeguards to ensure that your data are safe.

In the unfortunate event that we determine a security breach has occurred and an unauthorized person has gained access to your data, we will notify you as required by law.

#### When Your Data are Inaccurate or Incomplete

You have the right to challenge the accuracy and/or completeness of public and private data about you. You also have the right to appeal our decision. If you are a minor, your parent or guardian has the right to challenge data about you.

#### **How to Make a Request For Your Data**

You can ask to look at (inspect) data at our offices, or ask for copies of data that we have about you, your minor child, or an individual for whom you have been appointed legal guardian.

Make a written request. You may make your request by mail, fax, email or in person to City Hall, 918 River Road, Cannon Falls, MN 55009. The request should go to the Responsible Authority, a Designee, or someone else listed on page 5, using the data request form on page 7.

We recommend using the sample **Data Request Form – Data Subjects** on page 7. If you do not choose to use the data request form, your request should:

- Say that you are making a request as a data subject, for data about you (or your child, or person for whom you are the legal guardian), under the Government Data Practices Act (Minnesota Statutes, Chapter 13).
- Include whether you would like to inspect the data, have copies of the data, or both.
- Provide a clear description of the data you would like to inspect or have copied.
- Provide proof that you are the data subject or data subject's parent/legal guardian.

We require proof of your identity before we can respond to your request for data. If you are requesting data about your minor child, you must show proof that you are the minor's parent. If you are a legal guardian, you must show legal documentation of your guardianship. Please see the Standards for Verifying Identity on page 9. If you do not provide proof that you are the data subject, we cannot respond to your request.

## **How We Respond to a Data Request**

Upon receiving your request, we will review it.

- We may ask you to clarify what data you are requesting.
- We will ask you to confirm your identity as the data subject.
- If we do not have the data, we will notify you in writing within 10 business days.
- If we have the data, but the data are confidential or not public data about someone else, we will notify you within 10 business days and identify the law that prevents us from providing the data.
- If we have the data, and the data are public or private data about you, we will respond to your request within 10 business days by doing one of the following:
  - o Arrange a date, time, and place to inspect data in our offices, for free, or

- Provide you with the data within 10 business days. You may choose to pick up your copies, or we will mail or fax them to you. We will provide electronic copies (such as email or CD-ROM) upon request if we keep the data in electronic format.
- Information regarding copy charges is found on page 6.
- Following our response, if you do not make arrangements within 10 business days to inspect
  the data or pay for the copies, we will conclude that you no longer want the data and will
  consider your request closed.
- After we have provided you with your requested data, we do not have to show you the same data again for 6 months unless there is a dispute about the data or we collect or create new data about you.

If you do not understand some of the data (technical terminology, abbreviations, or acronyms), please tell the person who provided the data to you. We will give you an explanation if you ask.

The Data Practices Act does not require us to create or collect new data in response to a data request, or to provide data in a specific form or arrangement if we do not keep the data in that form or arrangement. For example, if the data you request are on paper only, we are not required to create electronic documents to respond to your request. If we agree to create data in response to your request, we will work with you on the details of your request, including cost and response time.

In addition, we are not required to respond to questions that are not about your data requests, or that are not requests for government data.

## **Data Practices Contacts**

#### **Responsible Authority**

City Administrator David Maroney

City Hall

918 River Road

Cannon Falls, MN 55009

507-263-9300 Office

507-263-5843 Fax

dmaroney@cannonfallsmn.gov

#### **Data Practices Compliance Official**

City Administrator David Maroney

City Hall

918 River Road

Cannon Falls, MN 55009

507-263-9300 Office

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#### **Data Practices Designee(s)**

Finance Director/Assistant City Administrator Lanell Endres

City Hall

918 River Road

Cannon Falls, MN 55009

507-263-9300 Office

507-263-5843 Fax

lendres@cannonfallsmn.gov

## **Copy Costs – Data Subjects**

Minnesota Statutes, section 13.04, subdivision 3 allows us to charge for copies.

You must pay for the copies before we will give them to you.

#### **Actual Cost of Making the Copies**

We will charge the actual cost of making copies for data about you. In determining the actual cost, we include the employee-time to create and send the copies, the cost of the materials onto which we are copying the data (paper, CD, DVD, etc.), and mailing costs such as postage (if any).

If your request is for copies of data that we cannot copy ourselves, such as photographs, we will charge you the actual cost we must pay an outside vendor for the copies. The cost of employee time to make copies is the currenty hourly rate of the lowest paid office employee.

## Data Request Form – Data Subject

Request date:
Contact information:
Data Subject Name:
Parent/Guardian Name (if applicable):
Phone number/email address:
To request data as a data subject, you must vereify your identity as outlined on the <b>Standards For Verifying Identity</b> form included with this policy.
The data I am requesting:
Describe the data you are requesting as specifically as possible.
I am requesting access to data in the following way:          Inspection
□ Copies
☐ Both inspection and copies
Note: Inspection is free but we charge for copies as outlined in the <b>Data Practices Policy</b>
We will respond to your request within 10 business days
To Be Completed By Staff Member Responding to Data Request:
Identity Confirmed:
Date:
Staff Name:

## **Standards For Verifying Identity**

The following constitute proof of identity:

- An adult individual must provide a valid photo ID, such as
  - o a driver's license
  - a state-issued ID
  - o a tribal ID
  - o a military ID
  - o a passport
  - the foreign equivalent of any of the above
- A minor individual must provide a valid photo ID, such as
  - o a driver's license
  - a state-issued ID (including a school/student ID)
  - o a tribal ID
  - o a military ID
  - o a passport
  - o the foreign equivalent of any of the above
- The parent or guardian of a minor must provide a valid photo ID and either
  - o a certified copy of the minor's birth certificate or
  - a certified copy of documents that establish the parent or guardian's relationship to the child, such as
    - a court order relating to divorce, separation, custody, foster care
    - a foster care contract
    - an affidavit of parentage
- The legal guardian for an individual must provide a valid photo ID and a certified copy of appropriate documentation of formal or informal appointment as guardian, such as
  - court order(s)
  - valid power of attorney

Note: Individuals who do not inspect data or pick up copies of data in person may be required to provide either notarized or certified copies of the documents that are required or an affidavit of ID.

## **Notice of Adoption of Model Policies**

<u>Minnesota Statutes, section 13.025, subdivisions 2 and 3,</u> require government entities to prepare written policies that relate to public access to government data, and rights of subjects of data and <u>Minnesota Statutes, section 13.03, subdivision 2</u>, requires entities to establish procedures so that data requests are complied with appropriately and promptly.

<u>Minnesota Statutes, section 13.073, subd. 6,</u> requires the Commissioner of Administration to prepare <u>model</u> <u>policies and procedures</u> to help government entities comply with those requirements. Entities that choose to adopt the Commissioner's model policies must notify the Commissioner. Please use the following statement to notify the Commissioner if you choose to adopt the model policies and procedures.\*

## **Notice to Commissioner of Administration: Adoption of Model Policies**

The City of Cannon Falls has adopted the Commissioner's Model Policy for the Public and Model Policy for Data Subjects. This notice to the Commissioner satisfies the City of Cannon Falls's obligation under Minnesota Statutes, section 13.073, subdivision 6.

Signed:	 	 	
Title:			
Date:			

\*Government entities may submit this notification by mail or email:
Commissioner of Administration
c/o Data Practices Office
201 Administration Building
50 Sherburne Avenue
St. Paul, MN 55155

info.dpo@state.mn.us